

StrategicIT Solutions

Strategic Solutions for Enterprise & IT

Configuring ePMOLite™ to manage Projects and Products

Problem

Learning Without Tears (LWT) – a mid-market Education Technology company has a unique situation. Their Technology department not only manages a portfolio of external facing and revenue generating educational products; but also an array of internal back office systems and projects. The Chief Technology Officer (CTO) is responsible for both the product and internal project portfolios. He has to carefully balance the capacity of a single pool of resources who cater to both the portfolios. Each portfolio has its own strategic goals as well as certain common goals.

Approach

The CTO wanted to implement a simple solution that will allow him to manage the portfolios individually and also enables him to look at them from an overall organizational lens. He wanted very specific characteristics in his desired solution – configurable, user centric design, easy to maintain, fast implementation, cost-effective and scalable.

StrategicIT Solutions' ePMOLite™ tool met each and every characteristic that LWT was looking for, including a partnership that was based on trust and client's success in mind.

Solution

StrategicIT worked closely with LWT to ensure that ePMOLite™ is configured to meet every need of LWT to effectively manage their duo portfolios.

1. The **Portfolio-Program-Project hierarchy structure** allowed LWT to organize its initiatives into two separate portfolios – one for products and another for internal projects. This ensured separation of the projects for better tracking while providing the holistic organizational view.
2. A **highly configurable design** allowed the system to be tailor-made for LWT in a matter of weeks.
3. **User Experience focused interfaces and navigation** fast-tracked the adaptation with minimal learning curve.
4. **Import/Export integration with CSV files** provided additional flexibility to users to transition from their existing work comfort zone.
5. **Interactive Dashboards** allowed LWT to track initiatives at multiple levels – at a rolled up organizational level as well as at drilled-down project level.
6. **Cloud-based** subscription model completely removed the maintenance cost while offering a secure environment on a scalable infrastructure.
7. **Responsive Support Team** ensured that issues and questions are addressed promptly.

Result

LWT's technology management efficiency enhanced manifold since the implementation of ePMOLite™. It was able to deliver 90% of its targeted products on time for the following academic year. This was an increase of almost 50% over the previous year. In addition, LWT was able to deliver five of seven major internal projects on schedule. They decided to put the other two projects on hold, and save hundred of thousands of dollars, enabled by the project health tracking functionality of ePMOLite™.